

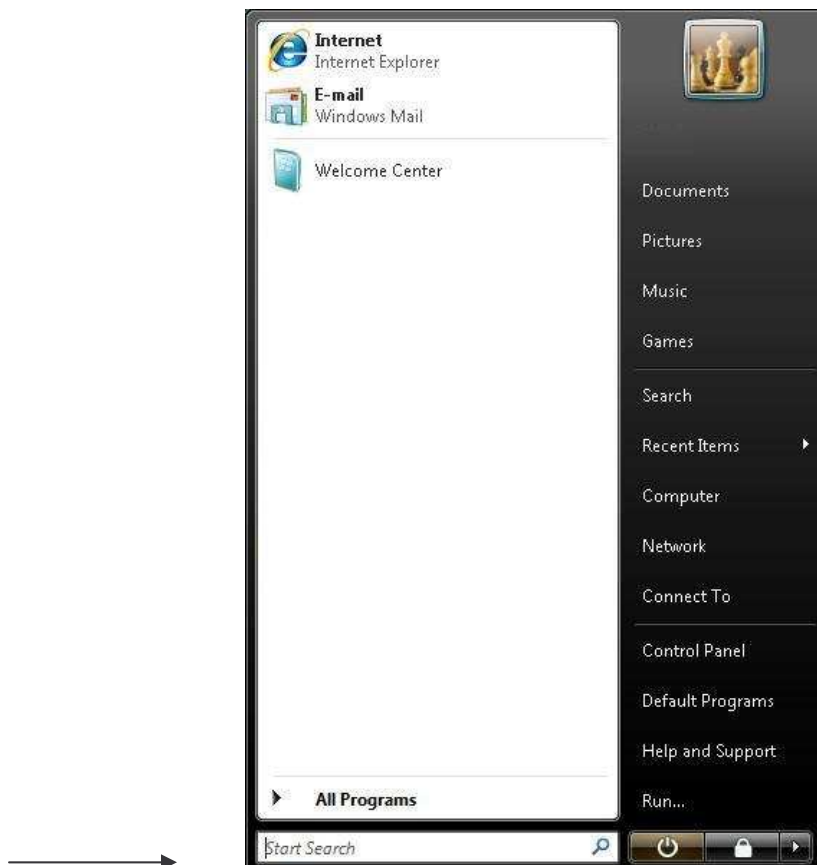
Installing OnLine Ringman on Windows Vista

OnLine Ringman is working hard to make the installation process on Windows Vista an easy one, but at the present time, it must be done manually; please follow the steps described below.

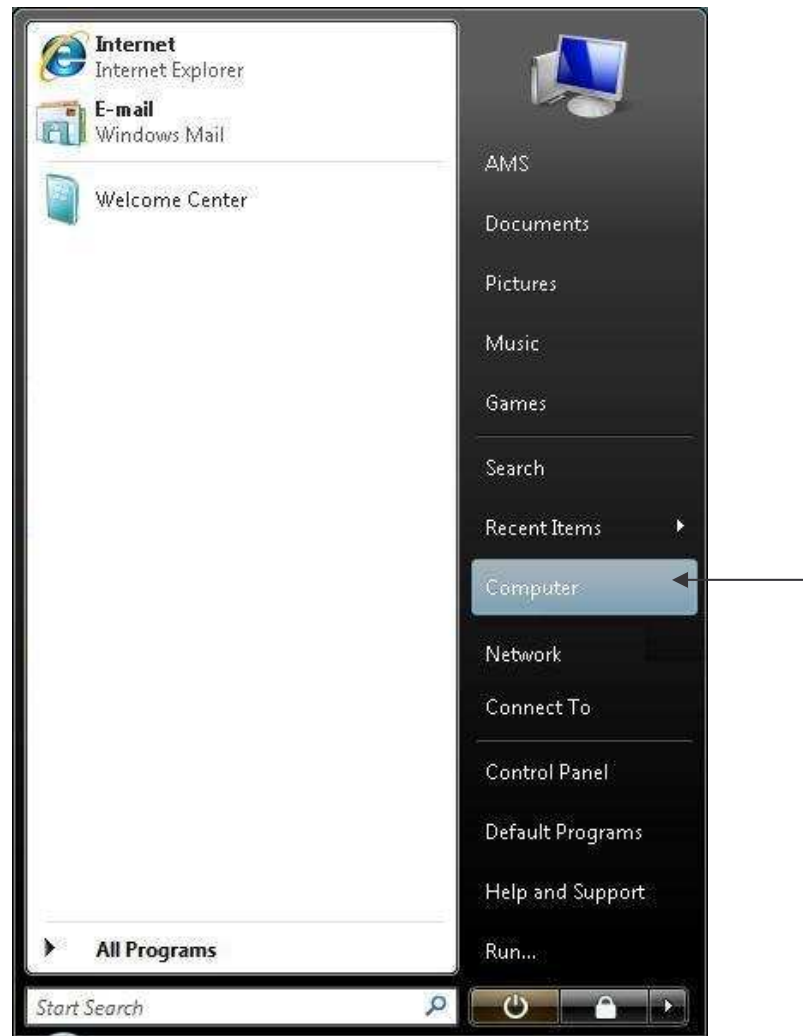
1. To begin, use the install process on your site. If not sure where it is, go to <http://apps.losangeles.auctionsolutions.com/3.8/install/ca4.php> (or click [here](#)) to begin the install process. ca4.php refers to the WebCast lane that is being used – the specific lane number is listed on the events detail page.



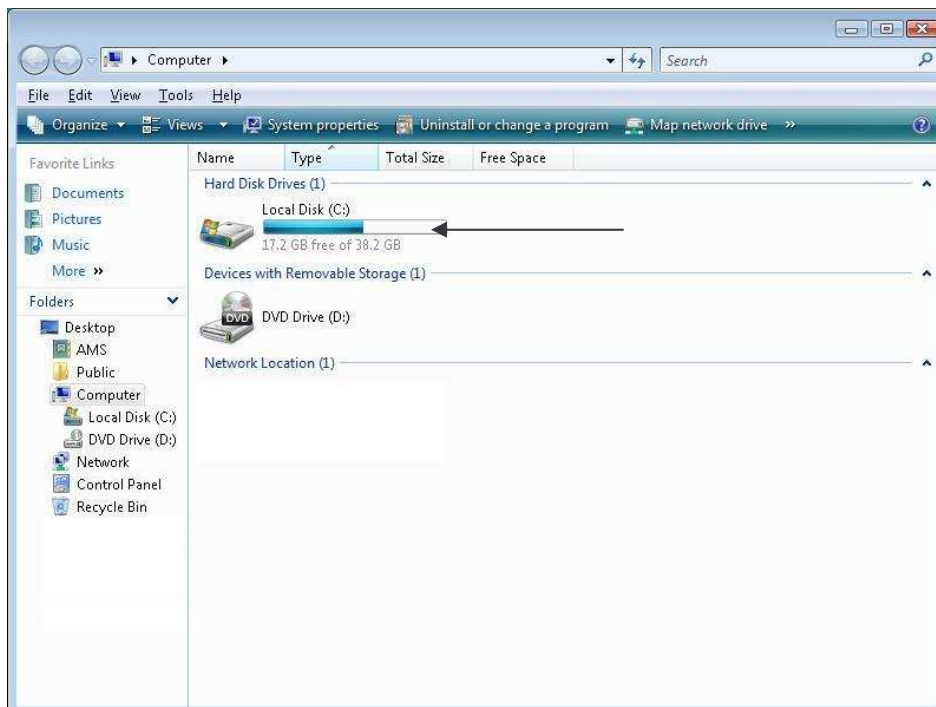
2. Click the Run button twice (it will come up again), and when Windows Vista says "An unidentified program wants to access your computer", click Allow. Then follow the prompts until the Auction Client is installed.
3. Next, go to **Start** on the bottom left hand corner.



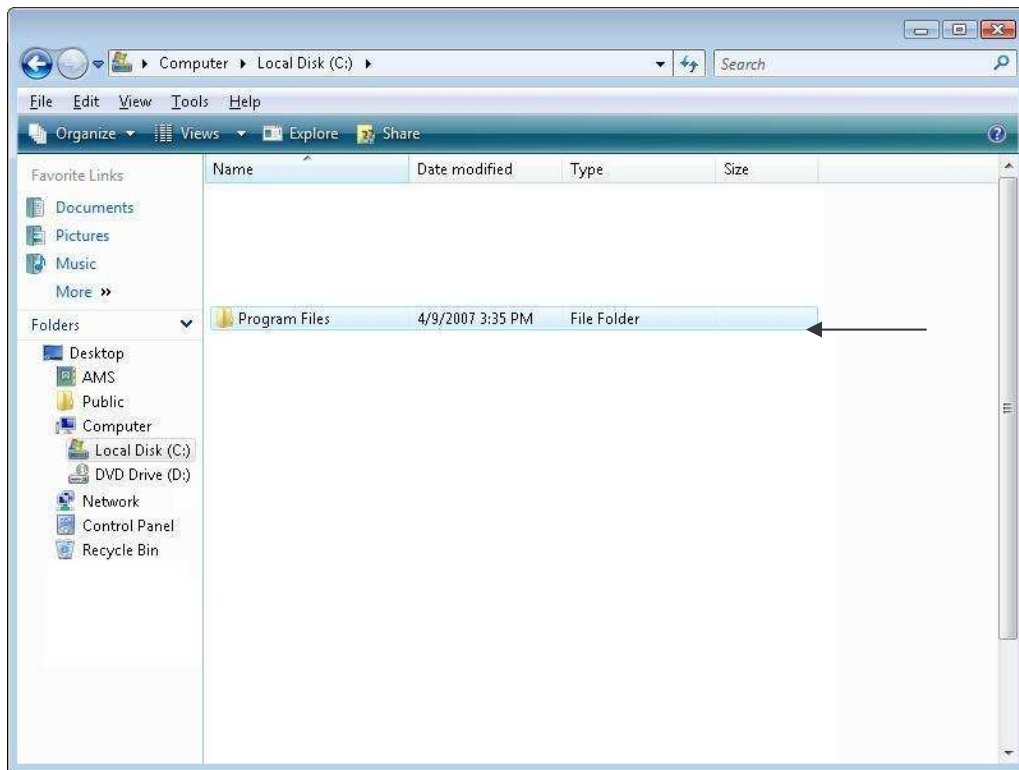
4. Go to **Computer**.



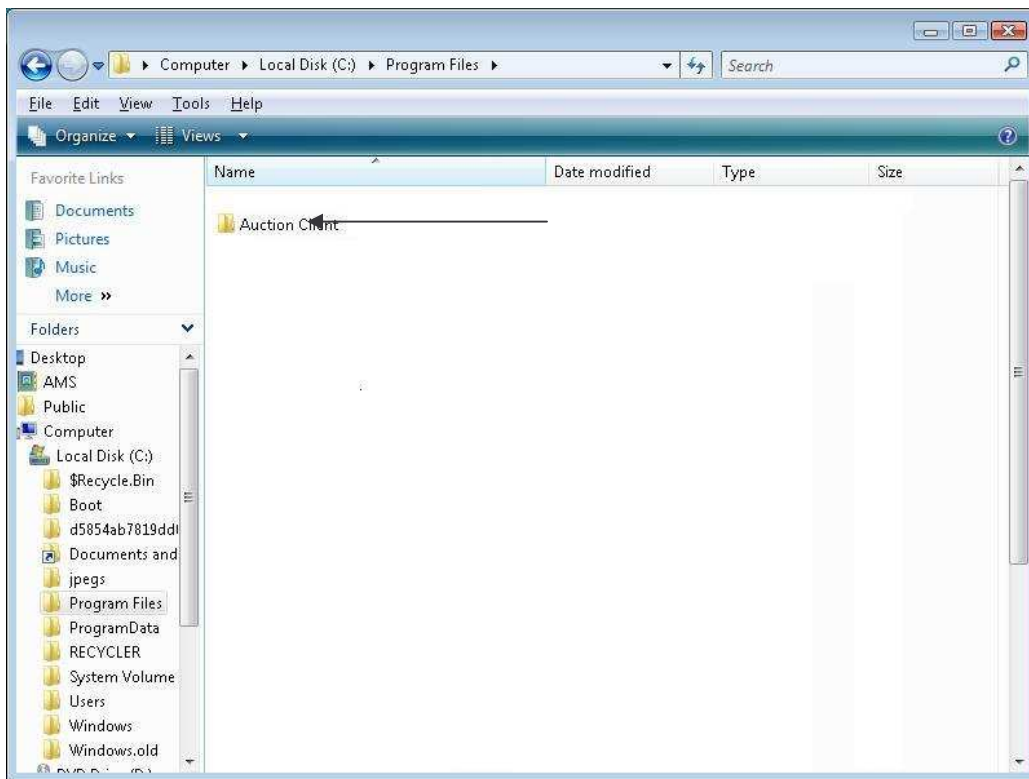
5. Double click on the **Local Disk (C:)**



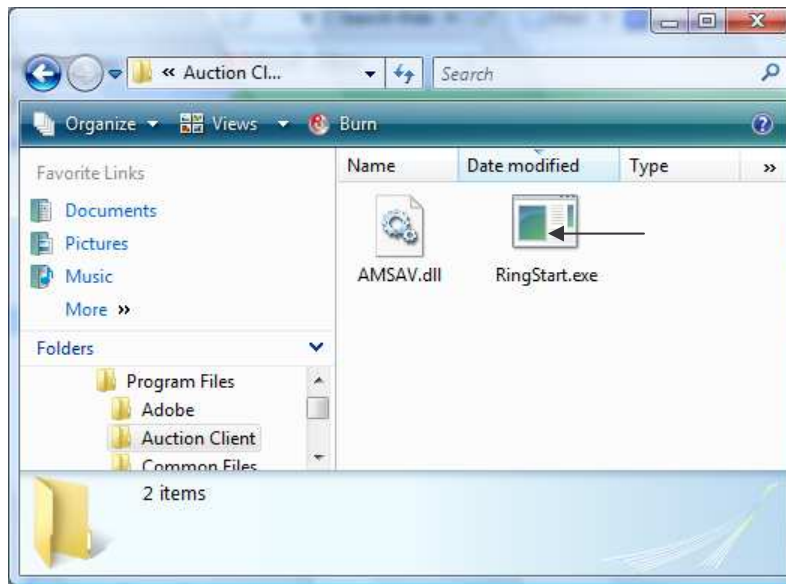
6. In the Local Disk (C:) we are going to look for **Program files** folder and then double click on it.



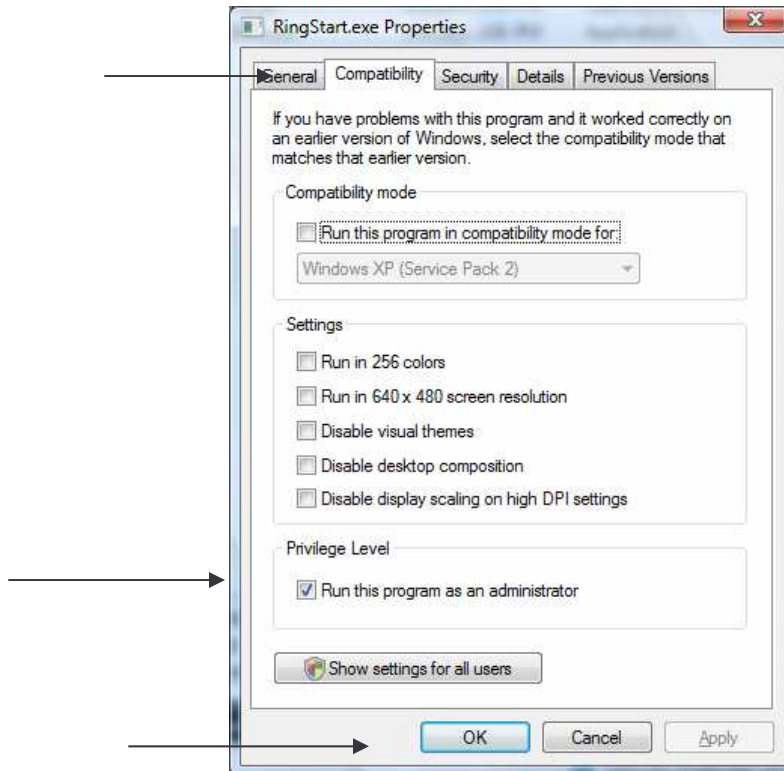
7. Inside Program Files, we are going to look for the **Auction Client** folder and then double click on it.



8. In the Auction Client folder, there should be two files, **AMSAV.dll** and **Ringstart.exe**

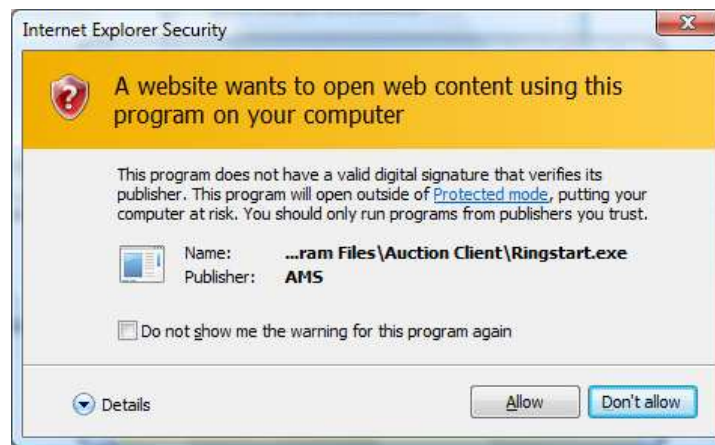


9. Right-click on **RingStart.exe**.
10. Select **Properties**.
11. Click the **Compatibility** tab.
12. Then, near the bottom, Privilege Level, click "**Run this program as an administrator**" checkbox. Once you have, it will look like the picture below and then click **OK**



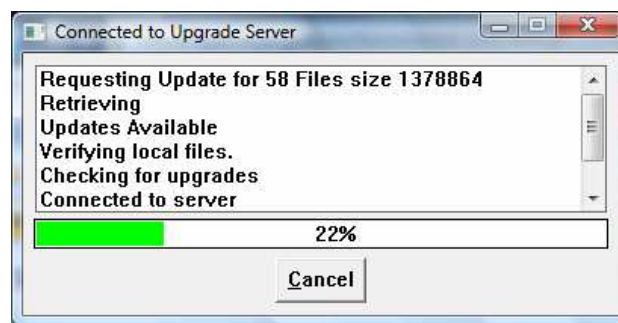
13. Next, go to the auction web site and attempt to attend the auction or download the latest software to bring up the mock interface.

14. Windows will tell you that a web site wants to open web content (see below); click the Allow button:



15. Windows will then tell you that an unidentified program wants to access your computer; click Allow.

16. A screen will appear that will download OnLine Ringman updates, as in the below picture:



17. Once the updates have been downloaded, the "splash screen" OnLine Ringman Live will appear:

18. Lastly, the actual auction client will appear.

19. At this point, the OnLine Ringman client has been completely installed.